

A Newsletter of



UNIVoice

Volume 1 Issue 1

April - June 2023 Edition

MESSAGE FROM CMD



It gives me immense pleasure to release the first issue of the in-house newsletter of Universal Medicap Limited (UML), "UNIVOICE".

I am sure this initiative will go a long way in becoming a useful communication channel between the Company, Team UML, and all its stakeholders. UML is a dynamic organisation that keeps growing and evolving over time, meeting the emerging needs and expectations in its business domain and ensuring that change is the only constant in its corporate culture.

UML, established in 1989, has today gained a prominent position in the pharma packaging world, in India as well as globally. This has been possible due to our consistent emphasis and complete commitment to quality, customer satisfaction, innovation, ethics and above all, teamwork, which are our core values. With a production capacity of 100 million stoppers per month and products complying with all major pharmacopoeias and ISO standards, we are committed to offering the best parenteral primary packaging solutions for

pharmaceutical applications to all our discerning customers.

The journey of growth continues. There are so many plans for the future. While we do so, we would be happy to share the developments periodically and keep all our stakeholders well informed. UNIVOICE will help fulfil that purpose.

Towards this end, through UNIVOICE, our effort will be to make our communication participative, two-way and interactive. We will keep discussing the ways in which the Company can scale new heights. We will go one step at a time and reach our common goals. To become a leading and formidable player in our industry, we will strive hard and stride ahead together. Let this pathway full of milestones and landmarks become the yardstick to evaluate and celebrate our progress.

I wish the newsletter every success in its objective to connect and combine all our stakeholders.

Jagdish Patel
Chairman & Managing Director

OUR VISION

To be a global leader in providing solutions for pharma parenteral packaging, keeping Quality, Customer Satisfaction, Innovation, Ethics and Teamwork as our core values. We are committed to protect the health and safety of patients worldwide.



OUR MISSION

- To become a preferred global solution provider for Vial Closure as primary pharma packaging
- To become the leader in manufacturing and marketing coated stoppers, by adhering to global regulatory accepted Practices and Procedures
- Successfully implementing the USFDA compliance system to get access to the Regulatory and Semi Regulatory Market, by delivering best in class rubber closures at an affordable price
- Develop a robust R&D facility to complement innovative product development



PRODUCT DEVELOPMENT AT UML

One of the key factors for UML's resounding success has been the capability and intent to offer solutions and services rather than mere products. We pride our efforts to develop specialized and customized closures that fulfil all criteria for performance, while offering adequate value, economy and cost-benefit. Our Product Applications Team, back by an In-house CAD-CAM based Tool Room and a Mould Design and Development Unit, have developed closures for numerous applications following stringent quality norms and standards.

NEW PRODUCTS LAUNCHED BY UML

- | | |
|--|----------------------------|
| 01 Needle Shield | 05 20 mm ETFE Coated Serum |
| 02 White & Cream Color Stoppers for Insulin | 06 20 mm Lyo ETFE |
| 03 Luer Tip | 07 32 mm ETFE Coated Serum |
| 04 13 mm Lyo Double Leg ETFE Coated Specially for Vaccine Uses | 08 32 mm Lyo ETFE Coated |



PRODUCTS UNDER DEVELOPMENT IN UML

- 01 2/3 ml Cartridge Plunger
- 02 1 ml Plunger ETFE Coated for PFS
- 03 5 mm Plunger ETFE Coated for PFS



TRAINING SESSIONS AND PROFESSIONAL DEVELOPMENT ACTIVITIES AT UML

Knowledge and skills are crucial to every company. They have to be honed, upgraded and updated from time to time. UML believes in offering an environment conducive to learning and professional growth and development. We provide opportunities and space for our team to move forward and ahead in their respective careers. In our continued efforts to boost the level and performance of our employees, UML undertakes various training programs and professional development activities. Among those recently conducted are -

- Anubhuti
- Good Manufacturing Practices (GMP)



ANUBHUTI

This is an on-going professional development activity and program. It centers on acquiring broader soft skills that can be applied to a wide range of situations and circumstances for better outcomes. These include skills like prudent decision-making, proper communication and astute leadership.

GOOD MANUFACTURING PRACTICES (GMP)

This program included the following:

- Aspects of good practices in production, manufacturing and quality control
- General and specific requirements for documentation and records, so as to remain compliant and vigilant
- The role and responsibility of Production, Quality Control (QC), Quality Assurance (QA) and Quality Audit and their contribution to overall corporate performance

Almost 80% of our employees participated in the program. The feedback from the participants was very encouraging. UML feels this initiative will go a long way in developing a proper outlook and mindset in its people.



Glimpse of Training Sessions

AUDITS COMPLETED IN LAST QUARTER

Customer Name

- Micro Labs Limited
- Penum Biosciences
- Chiron Biotech
- Biological E.
- Sanzyme Biologics
- MJ Biopharm
- Neon Labs
- Themis Medicare
- Zydus Lifesciences

Audit Completion Certificate by Micro Labs Limited

 MICRO LABS LIMITED, BENGALURU	No: QAP/MLCM/0008/IANX/0018-005
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AUDIT CLOSE OUT REPORT

Date: 26/04/2023

To,
M/s. Universal Mediap Limited
Village: Rania, Taluk: Sivki,
Dist.: Vadodra - 391780, Gujarat, India.

Subject: Audit close out (Ref. audit report no.: ML/4/PAC/23001)

Dear Mr. Bharat Patel,

The Micro Labs Limited audit team would like to thank you and your team for good cooperation & courtesy shown during the on-site audit held on 18/01/2023 for the product of "20 mm Grey Bromobutyl Butric Rubber Stoppers (Dioxane REFU)".

We appreciate your response on 13/02/2023, 23/03/2023, 05/04/2023 and 26/04/2023. The compliance found satisfactory, hence this audit closed and the vendor facility is approved for Micro Labs Limited. The Pending / Ongoing Compliance/suggestions and effectiveness of the closed compliance shall be verified against evidence during our next audit. The re-audit frequency is recommended two years from date of on-site audit.

We look forward to continuing a good working relationship with you and your team.

Sincerely,


Micro Labs Limited.



EMPLOYEE SPEAK

My First Day in UML

"I was a bit nervous. I had my engineering degree in my hand and dreams in my eyes. I stepped into the UML Production Department. The Production Manager warmly welcomed me.

He made me comfortable and took me around the unit. He explained the processes, showed me the flow of manufacturing and introduced me to the vibrant staff there. He emphasised that at UML, quality and customer service are given paramount importance. I also visited the gamma irradiation facility as a part of the orientation, which is first of its kind.

I was overjoyed when Sir told me that, for a bright student like me, UML is the right place.

Soon, I became a proud member of Team UML. It is more than 10 years since I am a happy employee here.

I will always remember my first day in UML."

Vishal Rana,
Production Department



READERS' CORNER

Employees are requested to contribute a Short Story, Poem or any article to be published in UNIVOICE. If your family member has anything special to write, we will be happy to print it here.



KNOWLEDGE CIRCLE

1. How many types of Stoppers are manufactured in UML?
2. What are the advantages of sterilization by Gamma Irradiation?
3. What is UML Biomedica?



FUTURE AND WAY FORWARD

We have a major on-going Quality Improvement Initiative focussed on the following:

- Improvement of the washing cycle with new washing machine technology
- Upgradation of the moulding area to comply with cGMP
- Upgradation of compression moulding machine
- Initiating the process for obtaining ISO Certification # 15378



FUN FACTS AND TRIVIA



THE SOMNATH TEMPLE

Somnath Temple in Gujarat, also known as the "Eternal Shrine," is one of the most revered and ancient temples dedicated to Lord Shiva in India. It has a rich history that spans several centuries. The temple has been destroyed and rebuilt several times throughout history, with the current structure dating back to 1951.

The original Somnath Temple is said to have been built by Lord Soma (the Moon God) himself out of gold. It was later rebuilt by Lord Rama, and then by King Bhimdev of Gujarat in the 11th century. It became a symbol of Hindu resilience as it faced repeated invasions and destruction by foreign invaders.

THE STATUE OF UNITY

The Statue of Unity is the world's tallest statue, with a height of 182 meters, located near Kevadia in the state of Gujarat, India. It depicts Indian statesman and independence activist Sardar Vallabhbhai Patel, who was the first Deputy Prime Minister and Home Minister of independent India and an ardent follower of Mahatma Gandhi.



INDIA WAS THE FIRST COUNTRY TO MINE DIAMONDS

India was the source of diamonds in the world from the 4th century BC, for around 1000 years. The pure diamonds were found in the Krishna River Delta, located in Andhra Pradesh.