

A Newsletter of



UNIVOICE

Volume 1 Issue 2

July – September Edition

MESSAGE FROM CMD



Greetings!

Let me take this opportunity to convey my greetings and best wishes on the occasion of Ganesh Chaturthi and Navaratri festivals. These festivals not only fill our hearts with solace and bhakti, they also help us fill our lives with renewed vigour and joy.

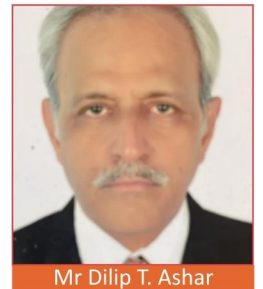
I am happy to state that the first issue of UNIVOICE was very well received and enthused an overwhelming response. The very idea of establishing a two-way channel of communication between the Company, Team UML and all the stakeholders through UNIVOICE was appreciated and applauded in one voice by all.

At the outset, I wish to share with you that the pharmaceutical packaging industry is a very dynamic industry and our company is influenced by many factors like international demand, fluctuations in the prices of raw materials, stringent regulations prevailing in various countries, supply chain management and so on. Certainly, there are challenges. But these challenges help us emerge stronger and we, with our focus on quality, customer satisfaction, innovation and ethics, are firmly moving ahead on our path of progress. The solution lies in building a stronger brand for our own company and establishing a stronger foothold in emerging markets.

Amid this, our journey continues. The quarter that passed by was quite eventful. We all witnessed steady growth in the company's business. The new quality products launched recently by the Company got a pretty good response. This could be possible due to the relentless efforts of our R&D team and of course, the entire TEAM UML for actually translating the designs into reality.

At this juncture, I am pleased to share that, in our constant pursuit of our aim to strengthen the managerial team in business transformation and augmentation, we have inducted Mr. Dilip Ashar into our senior management team. **While I warmly welcome Mr. Ashar to UML**, I am sure his contribution to the company will be of immense value in taking UML to greater heights in the long run.

We are continuously adopting 'Good Manufacturing Practices'. Along with products, our focus is also on Process Improvement. This can be achieved by documenting the existing processes, bifurcating the process into smaller steps, identifying ways to remove bottlenecks, making improvements in each step, and testing and measuring the improvements by the laid-down parameters.



Mr Dilip T. Ashar

Let me assure you that your Company is constantly adopting changes for the better.

We will keep discussing the developments in our Company from time to time.

In the meantime, I invite all the stakeholders to voice your opinions and views on various subjects through UNIVOICE. Stay connected.

Jagdish Patel.
Chairman and Managing Director.
Universal Medicap Ltd.

PRODUCT DEVELOPMENT AT UML

Product Development is an ongoing process at UML. We believe in offering cost-effective customized solutions to various customer requirements. The real challenge lies in providing a value-based solution for packaging a pharmaceutical product while completely retaining medicinal properties of the product. Our Product Development Team is making all-out efforts to meet these challenges.

INNOPACK PHARMA CONFEX 5th-6th September 2023

InnoPack Pharma Confex is a platform to bring together pharma packaging companies under one roof. It focuses on the future of pharma packaging. It is a knowledge sharing event to know ground-breaking trends, regulations update and much more on all aspects concerning pharma packaging.

UML participated in InnoPack Pharma Confex held on September

RESEARCH AND DEVELOPMENT

R & D is a major focus area at UML. We strive hard to develop newer products and find ways and means for product improvement and enhancing their value.



5-6, 2023, at Hyderabad, India. The event was a grand success, and UML was able to showcase our products and our new innovations in an impressive manner to the pharma fraternity. We are sure we will get good mileage from the event in a long run.

UPCOMING EXHIBITION- CPHI



CPHI & PMEC India is one-stop event to source cost-effective pharma solutions under one roof.

More than an exhibition, it also facilitates finding the right partners with its online matchmaking tool, and encourages knowledge gathering and sharing with its congress.

UML is planning to participate in CPHI Worldwide 2023 at Noida, which is a top B2B trend-and-order platform that binds professionals and their customers together. There will be a possibility of reaching out to our prospective domestic and international customers and peers for a strategic business advantage.

DEPARTMENT-WISE PROCESS IMPROVEMENTS

As mentioned earlier, Process Improvement is a significant focus area at UML. It involves system study, collection of data, analysis of data and steps for improvement of the processes with due emphasis on quality and cost.

ON JOB TRAINING

Anyone who keeps learning stays young. It is true for a company and its people too. Learning and innovation go hand in hand. Our future growth relies on competitiveness and innovation, skills and productivity and these in turn rely on the education of our people. We had On-the-Job training workshops held at UML.



MOVING TOWARDS MORE STRINGENT QUALITY PARAMETERS

As an abundant measure of Quality Assurance and Quality Control, we have introduced the following Standard Operating Practices and Protocols:

1. Raw Material analytical report
2. Packing Material analytical report
3. Finished Goods analytical report
4. Water Testing Protocol

5. Preparations of Standard, Test, Indicator & General Solution Protocols.
6. Instrument Calibration Protocols.

These reports will be checked and analysed regularly for appropriate action. This will ensure the best quality of our products as per international standards.



AUDITS COMPLETED IN LAST QUARTER

- Gland Chemicals
- VIATRIS
- Indian Immunologicals Limited
- Biocon Biologics Limited
- Syngene International

APPRECIATION FUNCTION

Mr. Natvarbhai Chauhan is a Boiler Operator- Press at UML.

For more than 28 years, Mr. Natvarbhai used to come to the factory on his simple bicycle. In recognition of his hard work and dedication to the Company, management wanted to give him a motorcycle. But Natvarbhai is a simple, unassuming person who does not know how to drive a bike. So, management took the decision to present him with an electric bicycle as a reward and with a view to motivating other employees.



FAREWELL PARTY ON THE OCCASION OF RETIREMENT

Surendrasinh Vaghela, a Boiler Operator, an honest and sincere person, working at our Rania Plant, retired after 16 years of service. It was an emotional moment for the entire company.

His services were hailed at a small function held at the plant. Here are some photographs.



Mr. Jagdish Patel, our CMD, is seen addressing the employees, taking a motivating session on September 21, 2023, on **"UML, a World-Class Company in Rubber Stoppers."**



EMPLOYEE SPEAK

My name is Dhaval Pathak. I have recently joined the Finished Goods Warehouse-Dispatch Department of Universal Medicap Ltd as Asstt. Manager.

Working for such a large and internationally renowned organisation is a matter of great pride, pleasure and excitement for me.

UML is the leader in manufacturing parenteral pharmaceutical primary packaging solutions.

I learned that our stoppers are suitable for a wide range of products like dry powders, liquids, lyophilized, antibiotics, vaccines, anti cancer/oncology, etc.

I have never seen such a big volume and a vast variety of pharmaceutical rubber stoppers before. Each piece seems to have been crafted elaborately according to the suitability of its purpose of use and the quality is very superior.

I think I will learn a lot more about my profession here.

Thank you, Universal Medicap Ltd for giving me the opportunity to be a part of the UML family.

Dhaval Pathak
Asst. Manager - FG Warehouse, Dispatch Department.



READERS' CORNER

Employees are requested to contribute short story, poem or any article to be published in UNIVOICE. If your family member has anything special to write, we will be happy to publish it here.



KNOWLEDGE CIRCLE

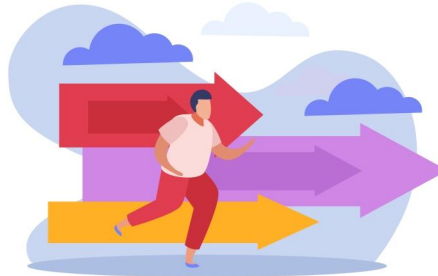
1. For which range of products are UML's rubber stoppers suitable for use?
2. What do you understand by RFS and RFU rubber stoppers?
3. What is the importance of Tool Room in UML?



Your name will be published here for the correct answers.

FUTURE AND WAY FORWARD

- Upgradation of the Moulding Area
- Process Improvement Initiatives
- Work for ISO Certification



FUN FACTS AND TRIVIA

TRIVIA

INDIA'S MISSION MOON



Chandrayaan-3 is the third Moon mission by India's space agency ISRO. The goal was to place a lander and rover on the lunar surface and operate them for roughly one lunar day, or 14 Earth days. The small rover, which weighs just 26 kilograms (57 pounds), flew to the Moon inside the lander. Both vehicles are equipped with science instruments to study the surface.

Chandrayaan-3 created history by completing a soft landing in the Moon's South Polar Region on August 23, 2023. A proud moment for every Indian.

UNAKOTI: AN ANCIENT MARVEL

Dating back to the 7th-9th centuries, Unakoti is a 'Shaiva' pilgrimage site with marvellous rock carvings, murals with their primitive beauty and waterfalls. Literally, Unakoti means 'one less one crore' in Hindi and Bengali and it is believed that these many rock carvings (ninety-nine lakh ninety-nine thousand nine hundred and ninety-nine) are present here. Unakoti, located in Tripura, has lakhs of gigantic Shaivite rock carving figures and images of gods and goddesses. The structures of the rock-cut sculptures are gigantic and have distinct mongoloid features.



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