

A Newsletter of



UNIVoice

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MESSAGE FROM CMD



Dear Team,

Greetings.

The first quarter of 2026 sets a clear tone for the year ahead, focused, disciplined, and aligned with global expectations. What stands out this quarter is not just activity, but intent. Every training, every session, and every initiative reflects a conscious shift towards building a safer, more capable, and future-ready organization.

A defining milestone this quarter is our Type V USDMF clearance from the U.S. Food and Drug Administration for our Gamma Sterilization Process and Facility. This is not just a regulatory achievement. It is a validation of our systems, our discipline and our ability to meet the highest global standards.

At the same time, I am encouraged by the strong participation across all levels in safety programs, health awareness sessions and capability-building initiatives. This collective involvement is what drives real progress.

We are moving in the right direction. Now the focus is to sustain, strengthen, and scale.

Warm regards,

Jagdish Patel
Chairman and Managing Director
Universal Medicap Ltd.

INDUSTRY EXPOSURE – LEARNING BEYOND THE ORGANIZATION

INDUSTRY SEMINAR – GUJARAT EMPLOYER'S ORGANIZATION (GEO)

Date: 28th January 2026

Participation in the GEO seminar enabled the team to gain insights into evolving industry practices, regulatory frameworks, and workforce management strategies.



EXPORT & IMPORT EXCELLENCE – A 360° MASTER CLASS

A specialized masterclass focused on export-import excellence provided valuable exposure to global trade practices, compliance requirements, and operational efficiencies in international business.



KNOWLEDGE SEMINAR – CONTINUOUS LEARNING CULTURE

Date: 20th March 2026

We recently had the pleasure of hosting an insightful seminar for our valued customers, centered on knowledge sharing around ongoing regulatory changes and the critical aspects of rubber stoppers.

The session featured expert speakers Ms. Mitul Chatterjee and Mr Kashyap Nagariya, who delivered valuable perspectives along with practical, real-world insights on these important topics.

What elevated the session further was the active participation of both customers and UML employees. The presence of cross-functional teams enabled deeper discussions, better alignment, and shared understanding of evolving industry expectations.

Thoughtful questions, engaging discussions, and a highly interactive Q&A session brought strong energy to the room, making the seminar both informative and impactful.



KEY ACHIEVEMENTS – STRENGTHENING GLOBAL & DIGITAL CAPABILITIES

USFDA Recognition

Universal Medicap has successfully secured Type V USDMF clearance from the U.S. FDA for its Gamma Sterilization Process and Facility. This milestone reinforces our global credibility and compliance strength.

CRM Implementation

UML has successfully implemented a Customer Relationship Management (CRM) system, strengthening customer engagement, improving data visibility and enabling more structured business processes.



SAFETY SYSTEMS THAT WORK

MSDS TRAINING – TURNING INFORMATION INTO ACTION

Date: 23rd January 2026
Time: 10:15 am to 11:00 am

Understanding safety data is one thing. Applying it on the shopfloor is another.

This session focused on practical interpretation of Material Safety Data Sheets, enabling teams to identify risks faster and respond correctly. The outcome was simple: better awareness, fewer assumptions, safer handling.



PERMIT TO WORK (PTW) TRAINING – CONTROLLING HIGH-RISK ACTIVITIES

Date: 31st January 2026

High-risk work does not fail because of complexity. It fails due to a lack of control.

The PTW training reinforced structured approvals, accountability, and hazard control before execution. It brings discipline where it matters most, before the job starts.



BASIC SAFETY AWARENESS – RESETTING FUNDAMENTALS

Date: 20th February 2026

Safety does not improve with complexity. It improves with consistency.

This session revisited core safety behaviors, identifying risks early, following procedures and maintaining situational awareness on the shopfloor.



SAFETY COMMITTEE MEETING – FROM DISCUSSION TO ACTION

Date: 26th February 2026

The focus of this meeting was clear, move beyond reporting and drive corrective action. Key safety observations, improvement areas, and preventive measures were reviewed with accountability.



HEALTH, CAPABILITY BUILDING

TOBACCO AWARENESS SESSION – ADDRESSING THE REAL RISK

Date: 4th February 2026
Faculty: Dr. Nilesh Shah

Health risks are often ignored because they build slowly.

This session addressed the long-term impact of tobacco use and addiction with clinical clarity and practical advice. The message was direct, awareness must lead to action.



CERTIFIED FIRST AIDER TRAINING – PREPARED WHEN IT MATTERS

Date: 2nd March 2026
Faculty: Dr. Binjal Darji

Emergencies do not give warning.

This full-day certification program equipped employees with hands-on first aid skills, enabling faster and more effective response during workplace incidents.



GOVERNANCE, CULTURE & PEOPLE

POSH INTERNAL COMMITTEE MEETING – REINFORCING ACCOUNTABILITY

Date: 2nd March 2026

A safe workplace is not optional. It is a responsibility.

The POSH committee reviewed policies, processes, and awareness mechanisms to ensure a respectful, inclusive and secure work environment for all employees.



WOMEN'S DAY CELEBRATION – RECOGNISING CONTRIBUTION, NOT JUST CELEBRATING IT

Date: 6th March 2026

The Women's Day celebration went beyond recognition. It acknowledged the consistent contribution, leadership and impact of women across the organization.

The focus was clear: appreciation must translate into equal opportunity and continued support.



WHAT THIS QUARTER REALLY MEANS

This quarter was not about isolated activities. It was about building systems that hold,

Stronger compliance. Better safety discipline. More aware teams. And a clear move towards global standards.

The direction is right. The next step is consistency.

Together Towards Excellence.



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